

Make Hard Work a Little Easier

Nourishing the ambition of a young and diligent workforce.

Finalta Global
Carly Steuart, Executive Personal Assistant



The Challenge

Finalta Global are the market leaders in providing benchmarking and best-practice services to financial institutions all over the world. With a busy staff of 51 serving over 200 organizations in more than 50 countries, days often involve long hours of research, market monitoring and report writing.

Carly Steuart, Executive Personal Assistant at Finalta, observed how frustrating it used to be for busy staff members to have to go in search of food instead of having Seamless on hand at mealtimes:

“We have a fun, young office full of motivated and driven individuals. If staff members work later than 9pm, they’re allowed to expense a meal up to the value of £10. Our team members are strong-minded and proactive, so when they’re working late and focused on a project, the last thing they want is the interruption of having to head into the rainy London weather to find something to eat. Before Seamless, that was exactly the situation – they would need to pay for meals out of pocket, and expense them at a later date.”

The Seamless Solution

Finalta opened their account with Seamless in Spring 2013 and haven’t looked back.

All staff members – including new hires – are given their own Seamless account, and meals are billed to a central company code. Staff must allocate a job number to their order, making it easier for the company to monitor who is working late, and on which project.

“During busy periods, everyone in the office ends up working late enough to order food – sometimes several days a week,” Carly explains. “With our Seamless account, it’s quick and easy for people to find something they want, and it gets delivered to our door. We didn’t have a system before Seamless – this is so much more convenient.”

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The Result

For Carly, the combination of convenience and variety make Seamless a welcome addition to working life. “It’s so much better not having to step out of the office to find food – especially as London weather isn’t the greatest at times. There aren’t really many places to eat near our office either, so it’s fantastic having the choice that Seamless provides. When people work multiple late nights a week, it means they can enjoy something different rather than having to eat from the same place every night.”

And the convenience isn’t the only benefit to Finalta. The Seamless billing function helps staff to avoid wasting their time claiming expenses through a time-consuming system. “The consolidated billing means that our team members don’t have to file an expense report every time they have a meal,” Carly says. “It’s easier for them to stick to the spending cap of £10, so they don’t have to go back and forth with expense claims because they’ve accidentally gone over the limit.”

The Seamless account has had wider company benefits, too. “The billing system also means that we can see who is working late, and on what. It doesn’t get billed to the client but it helps us to manage our workforce.”

