

Seamless Group Order for PwC

The Hassle-Free Way to Order Food as a Group



Seamless is proud to partner with PwC to improve the daily dinner ordering process during busy season, and beyond. Seamless and PwC have signed a national service agreement that makes it fast and easy to sign up for a new account. Contract terms have been pre-negotiated and the associated benefits will be passed along to all PwC Engagement Teams.

Seamless Group Order enables Engagement Teams to automate the process of ordering as a group. Here's how it works:



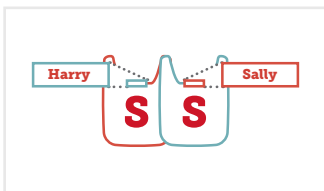
1. Members of the Group Order receive an email invitation with restaurant selections



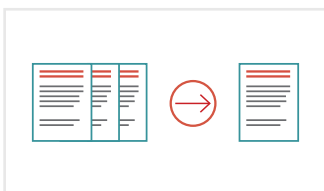
2. Each employee places order by designated time with ordering rules and budgets applied prior to checkout



3. Restaurants prepare food for time of delivery



4. Orders arrive by designated time, individually bagged and labeled



5. Individuals can pay for meals directly with their corporate card, or charges can be aggregated onto one invoice and charged monthly to a manager's corporate card

Why is Group Order right for PwC Engagement Teams?

Save Time

- Eliminate the time consuming task of coordinating daily dinner orders
- Reduce the hours spent managing receipts and completing expense reports

Improve Variety

- Choose from hundreds of local restaurants across a wide range of cuisines
- Cater to a wide range of tastes and dietary restrictions with multiple daily restaurant selections

Adhere to Client Ordering Guidelines

- Implement budgets and ordering rules to proactively manage team meal spending
- Collect and track audit information, including WBS codes and business purpose for each order

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A Step-by-Step Comparison

PwC's Current Ordering Method

Estimated Time: 1 hour per day to organize plus 3+ hours per month to submit food expenses (~20+ expense report items (meals) per month).

Manual Process

Organizer researches options, selects a restaurant and **manually distributes menu to employees.**

Organizer manually collects orders and **calls in all orders** to the restaurant.

Employees order whatever they want, whenever they want.

Organizer provides **credit card details over the phone.**

Employees **dig through delivery bags**, which arrive with all orders packaged together.

Engagement Manager receives a **paper receipt** at the time of delivery, making a **manual record of business purpose.**

Challenge

This manual process occurs daily and as a result, often results in using the same restaurants frequently.

Time-intensive process that results in ordering errors.

Relying on the honor system, there is a complete lack of ability to enforce client-specified ordering rules and budgets and no confirmed tracking of billing information.

The risks associated with providing credit card details to multiple local establishments with questionable security practices.

Messy and annoying, with a high potential for order mix-up.

- ▶ Hand-written receipts
- ▶ Missing and/or incomplete business information
- ▶ Countless little pieces of paper to keep track of (all that have some or all of the credit card details printed)

Seamless' Group Ordering System

Estimated Time: 1 hour at account creation to set-up recurring Group Orders; 30 minutes per month to revisit restaurant selections.

Automated Solution

Organizer schedules a Group Order, which includes one or more restaurants.

Employees receive email, view restaurant options, place their **order online and receive an email confirmation** of their order.

Ordering rules are applied prior to checkout, with WBS codes and **business purpose recorded for each order.**

Orders arrive **individually labeled and bagged.**

Charges for all orders are consolidated on the monthly **invoice, which is paid by the corporate credit card on file.**

Benefit

Creating recurring Group Orders is a one-time process. There is no daily task required to organize the evening's meal.

Employees enjoy additional restaurant variety (including Kosher, Vegetarian and Gluten-Free) and can provide special instructions.

Ensure complete adherence to ordering rules and maintain an online record of all audit-ready expense documentation.

Fast and accurate way of distributing orders.

One monthly invoice for all orders paid to a highly reputable PCI compliant company.